

THE
PRINCE
OF
WALES
HOSPICE

MAY 2018

Staff and
Volunteer
Newsletter

PoW-
WoW

Scoot De Hospice success



A large flock of scooter riders were welcomed by five Hospices as they took to the sunny roads of Yorkshire, to raise vital funds for Hospice care.

There was a spectacular display of scooters in the sunshine, with over 50 riders showing their support for the five Hospices: The Prince of Wales Hospice, Wakefield Hospice, St Gemma's Hospice, St Leonard's Hospice and Saint Michael's Hospice. The charity scooter ride took place on Sunday 22 April, starting from The Prince of Wales Hospice.

The event was organised by one of our loyal supporters, Michelle Grainger of Michelle's Flowers, and the Pontefract Scooter Club. Talking about the event, Michelle said;

'I always aim to engage with the local community when I fundraise for The Prince of Wales Hospice,

and for this event, I hoped to raise awareness for all Hospices across Yorkshire. I would like to thank Pontefract Scooter Club and everyone who came along for the ride. The sun was shining and we had a brilliant day!

'It was such a special moment for me when one of the patients joined us before we set off on tour. This is the reason why we raise funds and awareness – to ensure the Hospice can be there for people when they need it most.'

The patient had been admitted to the Hospice the night before, but felt up to joining one of the nurses outside in the sunshine to check out the scooters.

The event is expected to raise in excess of £550 and we're extremely grateful for the support Michelle has given over the years. Sophie

Elsworth, Event and Community Fundraising Assistant, said:

Michelle Grainger is such a fantastic advocate for The Prince of Wales Hospice. Over the past few years, Michelle and her team at Michelle's Flowers have helped to raise over £30,000 for the Hospice, and have done so by donating flowers, taking part in challenges and hosting many successful events such as Festive Florals and Pont Dance.

'Michelle is always eager to involve the community, and partnered with Pontefract Scooter Club to create Scoot de Hospice. We are extremely grateful for Michelle's passionate fundraising efforts, and continued ambition to raise awareness for Hospice care within the Five Towns. We would like to thank Michelle, and all who support patient care here at The Prince of Wales Hospice.'

What's happening in Outreach?



As the months fly by, our calendar is filling up. We have another theme day organised in May, this time to celebrate the royal wedding. I'm thinking all things British, but watch this space I might change my mind!

We have been doing some gardening at Outreach, on a very small scale. We have made some fairy gardens complete with little animals and washing lines of clothes. It was really nice to see each little garden evolve and they all ended up looking so different.

The Tour de Yorkshire is passing through on Friday

and the Outreach groups were asked by retail to help produce some bunting to put in the shops that the tour passes. You will hopefully be able to see the fruits of our labours at a shop near you shortly.

We've also started another little project; Chris Ward very kindly passed on some corks which she has collected over the years and we have been making some cork notice boards which are really effective.

Jo Lister, Outreach Activities Coordinator

Suggestion box

It's great that we are still getting a steady flow of suggestions in our suggestion box in the dining room. Thank you to everyone who has made suggestions so far.

The most recent suggestions have been around the Hospice becoming a 'greener' organisation so that we can work towards reducing our carbon footprint. Ideas have included:

- To stop selling plastic bottles in the vending machines
- To use paper cups for the water machine
- To try 'meat free' Mondays
- To introduce more recycling bins
- To use re-usable drinking straws.

Amanda and her team will be looking at all of these suggestions to see if it is possible to adopt any of the ideas going forward.

Don't forget, the suggestion box is there for anyone to use, including people in our shops and cafe, so please let us have any suggestions you may have. Your suggestions can be about any aspect of the Hospice and our services.

Lindsay Hamer, Head of HR

Family fun day



A huge thank you to everyone who came along to the family fun day before the Castleford Tigers vs Dragons game last month.

Supporters enjoyed stalls, face painting, bouncy castle fun, sweet treats and the chance to win a shirt signed by the Tigers squad on the day, while mingling with star players before the Super League match kicked off.

The day raised an amazing £1,279 to support patient care here at the Hospice.

Canon Bob Cooper retires from the Board



Canon Bob Cooper has served on our Board of Trustees since 2015.

Bob is leaving the parish to become the Archdeacon of Sunderland and his last service will be celebrated at St Giles church on 10 June. Bob has been the vicar of St Giles with St Mary's churches for the past 13 years, during which time he has also become a Canon and taken on the role of Rural Dean.

Bob is a popular figure and is well known not only for his clerical work but also for his involvement with many organisations and groups in the community. He has a charismatic personality with a great sense of fun but also strong convictions, which he is not afraid to speak and act on. Bob is very much a 'people person', very approachable, a good listener and he has the ability to motivate and empower others with his positive and boundless energy.

Gordon Tollefson, Chair of the Board of Trustees, said; "Bob will be greatly missed by us all and we thank him for everything he has done for the Hospice and for our community. We wish him all the very best for the future and the new challenges he will face."

David Stewart, Chief Executive

Clinical update

We have recently reviewed and made minor changes to the incident report form and the medicines incident report form. The changes are;

- The medicines incident categories have been changed to bring the form in line with the Management of Medicine Incidents and Errors Standard Operating Procedure.
- A new incident report form has been developed to report patient falls. This should be completed for all witnessed and not witnessed patient falls, including controlled lowering to the floor.
- A Duty of Candour section has been added to both forms.

The Care Quality Commission Regulation 20: Duty of Candour is a statutory requirement that all providers of health and social care are open and honest with patients and their families when something goes wrong that appears to have caused harm or could lead to significant harm in the future.

Record sales at our record sale!

Last month's record sale at our Castleford furniture store was a huge success! Sales on the day were just short of £950. This amazing amount is enough to fund an overnight nursing team for the comfort, support and safety of patients on our Incare ward.

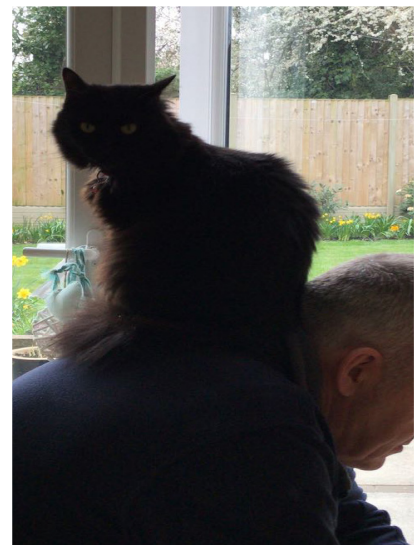
Thank you also to the staff and volunteers who did a sterling job to make the day a success.

Could other shops please remember to send all their vinyl records to the Castleford furniture store to enable them to keep running the record sales.

Pets corner

**We want
to meet
your pets!**

**Take a
snap and
send it in!**



This month's pet has been sent in by Sophie, our Events and Community Fundraising Assistant. This cute ball of fluff is her family's cat, Mister. Sophie has flown the nest, and now Mister resides with her parents. We can all see from the photo who is in charge in that house!

**Next month it could be
your pet in pets corner!
Send your snaps to
dpeters@pwh.org.uk**

Happy Nurses' Day!



International Nurses' Day is on Saturday 12 May. Following on from last year, we will be celebrating our fantastic nursing team with lots of cake, the day before, on 11 May. If you're around the Hospice that day, make sure you grab a bun and make a special fuss of our team, who do a fantastic job every day of the year.

Fire Walk success!



A huge well done to Health Care Assistants, Lucy and Sammie, plus Dr Beth Ragsdell and Complementary Therapist, Martina, for completing the Fire Walk last month!

Over 25 people braved the coals at the event put on by our Charity Partner, Motorpoint in Castleford. The challenge has raised over £1800, with more sponsorship yet to come in.

Childcare Vouchers

The Hospice has previously operated a childcare voucher scheme where parents can sacrifice an element of their salary to purchase childcare vouchers. These vouchers can then be used to off set the cost of childcare.

The Government has recently changed the way childcare costs are supported and as part of this has looked to limit the existing schemes on offer through employers. New parents wishing to access support for childcare costs will use the new 'Tax Free Childcare' system. Details of this new system can be found at: www.gov.uk/government/news/tax-free-childcare-10-things-parents-should-know

Due to this change, the Hospice has made the decision that no new applications for childcare vouchers will be accepted with effect from April 2018. Any employees who are already using the old childcare voucher scheme will be able to continue to do so but we recommend that people also take the opportunity to look at the new scheme, as it may be more beneficial. If you have any questions contact Lindsay on 781464.

Trustee vacancies

We currently have some vacancies on our Board of Trustees.

Do you know anyone who has passion, dedication and motivation and who might be interested in becoming a Trustee at the Hospice? We are particularly looking for applications from individuals who bring skills and experience in the areas of medical, clinical, allied health, finance, HR or marketing. However, we would welcome applications from other areas too.

If you know anyone who would be interested in becoming a Trustee they can apply through the Hospice website www.pwh.org.uk/trusteevacancies or contact reception for a volunteer pack.

Lindsay Hamer, Head of HR

Yummy afternoon tea!



Treat that special someone in your life to a delicious afternoon tea at our Hospice cafe, The Caring Kitchen in Pontefract indoor market. Just £14.95 for two.

Booking is essential. Please call the cafe on 01977 706881 to reserve your slot.

Forget me not bows



Remember your loved one by tying a bow on our forget me not heart.

Spring Raffle



**1st Prize - £500 cash
2nd Prize - £50 cash
3rd Prize - Food & Drink Hamper**

Raffle to be drawn on Friday 8th June 2018. Tickets are £1 each.

Tickets are available to buy at reception and in our Hospice shops. Please make sure you buy yours, and encourage others to do the same. Every ticket sold makes a difference for our patients and their families.

Remember a loved one this summer by writing a message on a length of ribbon, and tying it onto the forget me not heart in our beautiful Hospice garden.

Leaflets will be available soon at reception and in the shops, or you can get your ribbon online at www.pwh.org.uk/bow

The forget me not bows event (when the first ribbons will be tied onto the heart) will take place on Sunday 1st July at 2pm. All are welcome to attend (no need to book). There will be music and readings and the first bows will be tied onto the heart.

After the event, at 3pm, the Events and Community Team are hosting a Tea@3 event. Tickets for this cream tea event will be available from reception at £5 per ticket.

If you have any questions about any of the above, please contact Anne in fundraising on 781488.



Last month we said goodbye to Stacey, following the end of her maternity cover as Retail Administrator. Stacey joined us in November and has been an integral part of the retail team for the past six months. Well done to Stacey for securing her next adventure, working at Heptonstall Solicitors, one of our Hospice supporters. Good luck for the future, you will be missed.

For all of you shopaholics, all ten of our Hospice shops are open both May Bank Holidays, 9:00 - 4:30!

A little thank you to our loyal customers

The Hospice shops raise £100,000s towards care in the Five Towns each and every year. But we couldn't do it without you!

To thank you for your custom, we would like to give you a £5 reward to spend in our shops.

Simply head to any of our shops to register and pick up your loyalty reward card from mid M^Ay

Collect a stamp on your card when you spend £5 or more in any of our shops.

When you have ten stamps, hand in your card to receive a £5 discount on your next purchase.

Happy shopping!

Your loyalty reward

www.pwh.org.uk theprinceofwaleshospice @pwhospice

Getting to know you

Health Care Assistant, Jordan Ellis, joined the Hospice team last month, we wasted no time in getting to know her!



**Jordan
Ellis**

Question: You've recently joined the Hospice team, what made you want to come and work for us?

Answer: I enjoy working as part as a team alongside other health care professionals.

Question: Describe yourself in three words.

Answer: Outgoing, friendly, caring

Question: Do you have any pets?

Answer: I have a rabbit called Buster

Question: What is your favourite song?

Answer: I don't have a favourite song, however I do really like Ed Sheeran's music.

Question: If you could travel anywhere, where would you go?

Answer: I would love to visit and explore Australia

Question: Tell us something not many people know about you.

Answer: I used to be part of, and captain of a synchronised ice skating team and have represented my country twice, winning in one of those competitions.

Coffee morning

We hope you can join us for our new starter coffee morning, which will take place on Wednesday 9 May in The Haven.

The event will start from 2pm and all new staff and volunteers since January have been invited. We welcome all members of staff to come along at 2.30pm for light refreshments and to chat to our new starters.

More food discounts!

Another delicious food offer courtesy of one of our corporate supporters!

One of our Club 5 members, Knights of Pontefract, based on Horsefair is offering Hospice staff and volunteers 10% off fish chips. They will also be donating 10p from every purchase to the Hospice throughout May.

Simply show your ID badge at the till and the server will deduct this from your bill. That's Friday night's tea sorted!

Tracey Mearns, Partnership Development Coordinator

Haven room hire

To generate extra income for the Hospice, we are hiring out The Haven on a full day, half day and hourly basis. In addition, we have a number of catering options to go with the room hire, from soup and a sandwich, to a finger buffet, to hot drinks and biscuits.

The room is available for business meetings and social events. Please help us to spread the word to friends and family who may be interested. Leaflets with full details are available in reception.

THE PRINCE OF WALES HOSPICE

Garden Party

Join us at our best of British party in The Prince of Wales Hospice gardens

Sunday 3rd June
11am-4pm, entry by donation

Including: musical performances, refreshments, plant stalls & garden games

www.pwh.org.uk

www.pwh.org.uk/volunteer
[theprinceofwaleshospice](https://www.facebook.com/theprinceofwaleshospice)
[@pwhospice](https://twitter.com/pwhospice)

The Five Towns Plus Hospice Fund Limited Registered Charity number 814999, Registered Company number 1797810

Don't forget to make sure everyone in your team gets a chance to read **PoW WoW**.

And be sure to let us know your ideas for articles - or you could even write one! Send any ideas or articles by email to dpeters@pwh.org.uk or internal post for the attention of Diane Peters.

The deadline for the June issue is **Wednesday 30 May**.

It's your newsletter!

Download our training plan online!

Pontefract 10k

Sunday 17th June 2018

www.pontefract10k.org.uk

Register online now • Full road closures & chip timing

Organised by and for
THE PRINCE OF WALES HOSPICE
Charity No: 814999

Sponsored by
Richard Kendall
Races Agency

Under UKA rules
Licence No: 2018-1550