

review 2008-09



total care, total commitment

A woman with short brown hair, wearing a light blue short-sleeved button-down shirt with dark piping, is smiling and talking to a man. The man is seen from the back/side, wearing a white t-shirt. They are sitting on a couch in a room with light-colored curtains in the background.

©Ourmission

Bringing total commitment and providing total care for those with cancer and other life threatening illnesses, enhancing the quality of life for patients and supporting their families and friends.

our year

The year 2008/9 presented challenges and highlights. I am delighted to report we finished the year in a relatively strong financial position, but facing a tough year ahead. Our accounts on page seven of this review are testament to the generosity of the local community and the hard work of all those who fundraise on our behalf. Thank you if you are one of those contributors.

Regardless of the pressures on our finances, the care provided to our patients and their relatives remained of the highest quality. We are indebted to our doctors, nurses, support teams and army of volunteers for maintaining those standards, often in exceptionally trying circumstances. I should also like to proffer special thanks to the often unsung heroes who work in our shops, who show enthusiasm beyond measure and some of whom I was fortunate enough to meet during the year.

One of the year's highlights was our visit from HRH The Prince of Wales. As ever, he was a delight to our patients and all who met him commented upon his deep interest in the hospice and the warmth of his attention. During his visit, His Royal Highness voiced his support for our drawings for a new, exemplar, hospice; drawings that emerged from an architectural competition run by The Prince's Foundation for the Built Environment, The King's Fund and the Dunhill Trust. We are now exploring the feasibility of turning the winning entry into reality, but that will only happen without threat to our normal 'running costs' fundraising.

Our goal remains to be "the premier independent hospice in the north of England". Not the biggest – but the finest, by way of care and support given to all those who pass through our doors. Achieving that goal will remain challenging, especially in the short term, but I am confident that – together – we shall succeed.

Gordon Tollefson
Chair of the Board of Trustees

ourcare



Incare

The 10-bed incare ward continued to admit patients for help controlling their symptoms, for end of life care and occasionally for respite care.

*184 admissions were made to incare in 2008-9.
Patients stayed an average of 12 days.*

Day hospice

Day hospice patients had care packages designed to meet their individual needs, including the use of complementary therapies. A Self Help Group for former patients and carers telephone befriending service were also supported by day hospice.

*Day hospice was visited 509 times during the year.
214 new patients attended.*

Lymphoedema clinic

The Lymphoedema clinic continued five days a week at The Prince of Wales Hospice, and a further two half-day clinics started from Wakefield Hospice.

*1153 Lymphoedema clinic appointments were held in 2008-9.
97 new referrals were seen and assessed.*

Family care team

The family care team continued to support patients and their families throughout their illness and into bereavement during 2008/09.

*The Chaplain supported 115 new patients and their families.
Bereavement services had 93 new referrals and made
990 supportive telephone calls to bereaved relatives.*



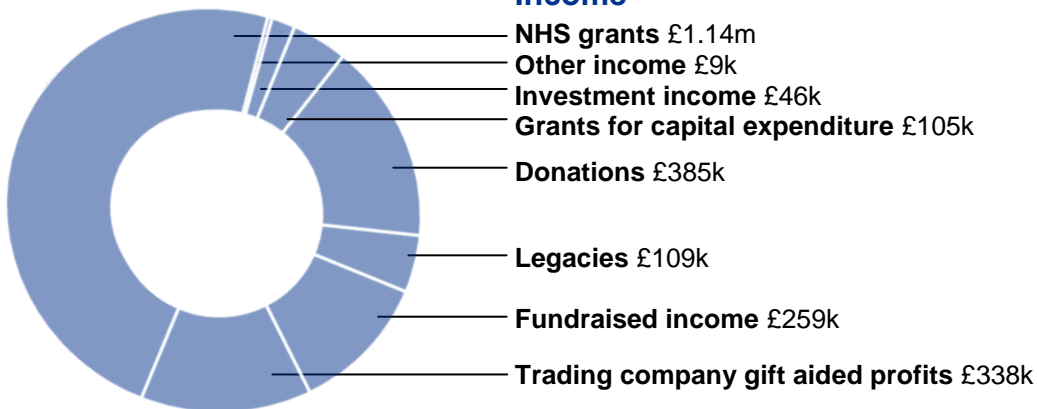
ourpeople

The hospice has a highly skilled team of nurses and palliative care experts, including doctors, a physiotherapist and two palliative care consultants who were recruited at the end of 2008-9.

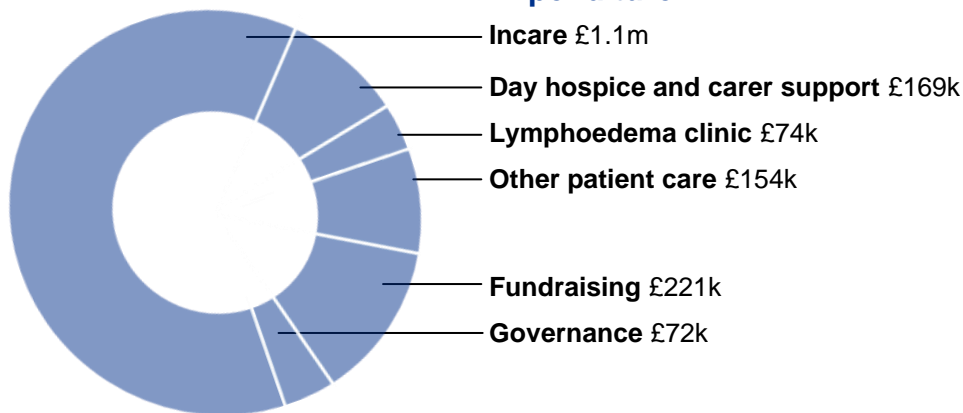
The hospice's care and support services could not function without the dedication of over 300 volunteers, many of whom work in the hospice shops and in fundraising.

our finances

Income



Expenditure



The purpose of this information is to show the hospice's reliance on public donations to fund patient care. The figures on this page have been extracted from the audited financial statements of The Five Towns Plus Hospice Fund Limited, on which the company's auditors, Jolliffe Cork LLP, have given an unqualified audit report. Full accounts have been filed with the Registrar of Companies. This summary does not contain sufficient information for a full understanding of the charity's finances. For further information the full accounts should be consulted; copies are available from the hospice.

yourhelp



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Please pay to Yorkshire Bank plc, Ropergate, Pontefract, West Yorkshire WF8 1LQ (sort code: 05-06-71) for the credit of The Prince of Wales Hospice (a/c: 16160892) £ _____ each month starting immediately until further notice and debit my account accordingly.

Signed _____ Date _____

Your name Title ____ Initial ____ Surname _____

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Please return this form to the address below



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Prince of Wales Hospice

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